
THE COMPLETE GUIDE TO

Chase Travel & the Chase Travel Number

Everything Chase cardholders need to know — including how to reach a live agent at [+1-888-483-9719](tel:+1-888-483-9719) (24/7)

QUICK ANSWER: What is the Chase Travel Number?

The Chase Travel phone number is +1-888-483-9719. This line connects you directly to Chase Travel Concierge agents who can help book flights, hotels, rental cars, and cruises, manage existing reservations, redeem Ultimate Rewards points, and resolve travel issues — all available 24 hours a day, 7 days a week, 365 days a year.

What Is Chase Travel?

Chase Travel is the official travel booking platform offered by JPMorgan Chase to eligible cardholders. Accessible at chase.com/travel or through the Chase mobile app, it functions like a full-service online travel agency — think Expedia or Kayak — but with one major advantage: you can use your Chase Ultimate Rewards® points to pay for bookings, often at enhanced redemption rates depending on your card.

Rather than earning and holding points that are difficult to redeem, Chase Travel gives you a direct, seamless path from earning to spending — with the bonus of human support available any time you need it.

What Can You Book Through Chase Travel?

The Chase Travel portal covers a wide range of travel products:

- Flights — domestic and international, economy through first class
- Hotels — from budget chains to luxury boutique properties
- Rental cars — major brands like Hertz, Avis, Enterprise, and more
- Cruises — through Chase's cruise booking service
- Vacation packages — bundled flight + hotel deals
- Activities and experiences — tours, excursions, and attractions in select destinations

How Does Chase Travel Work?

Using Chase Travel is straightforward, whether you're booking online or calling +1-888-483-9719 for personal assistance. Here's how the platform operates from start to finish:

Step-by-Step: Booking Online

1. Log in to your Chase account at chase.com or open the Chase mobile app.
2. Navigate to the 'Travel' tab in the main menu.
3. Enter your destination, travel dates, and passenger details.
4. Browse available options — flights, hotels, cars, or packages.
5. At checkout, choose to pay with points, cash, or a combination of both.
6. Review your itinerary and confirm the booking. A confirmation email is sent immediately.

Step-by-Step: Booking by Phone

Many travelers — especially those with complex itineraries, accessibility needs, or questions about points redemptions — prefer calling a live agent. For that, call Chase Travel Concierge at:

Chase Travel Concierge Direct Line:

+1-888-483-9719

- ✓ **Available 24/7 — including weekends and holidays**
- ✓ **Speak to a live travel agent for bookings, changes, and cancellations**
- ✓ **Get expert help redeeming Ultimate Rewards points for maximum value**

7. Call +1-888-483-9719 and listen to the automated menu.
8. Select the option for 'Travel' or press the number indicated for new or existing bookings.
9. Say 'representative' or press '0' to reach a live agent faster.
10. Have your Chase card number and travel details ready to speed up the process.
11. The agent will search available options, apply your points, and confirm your booking.

What Are Chase Travel Purchases?

A 'Chase Travel purchase' refers to any travel-related transaction that qualifies for bonus rewards under your Chase card's benefit structure. However, there's an important distinction between purchases made through Chase's own travel portal versus travel booked directly with airlines, hotels, or third-party sites.

Purchases Made Through the Chase Travel Portal

When you book through the Chase Travel portal (chase.com/travel), your transaction counts as a Chase Travel purchase. This unlocks specific benefits:

- Earn bonus Ultimate Rewards points (e.g., 5x on Chase Sapphire Reserve® when booked through the portal)
- Redeem points at enhanced value (1.5¢ per point on Reserve; 1.25¢ on Preferred)
- Access exclusive travel deals and package discounts
- Trip cancellation and interruption protections may apply

Purchases Made Directly with Airlines or Hotels

Booking directly with an airline or hotel website — not through Chase Travel — is still classified as a travel purchase on many Chase cards. You'll typically earn 3x points on travel with the Sapphire Preferred® and 3x on the Reserve® (after the portal's 5x tier). However, you will not benefit from the enhanced portal redemption rate unless you book via Chase Travel.

PRO TIP: Which is better — Chase Travel portal or booking direct?

It depends on your situation:

- Portal: Better when redeeming points at enhanced rates (especially on Reserve)
- Direct: Better when airline elite status perks, specific seat selection, or hotel loyalty benefits matter more to you.

Not sure? Call +1-888-483-9719 and a Chase Travel agent can help you compare.

Which Chase Cards Include Chase Travel Benefits?

Chase Travel is available to most Chase cardholders, but the value of your points — and the bonus categories — differ by card. Here's a quick comparison:

Card	Points Currency	Travel Portal Value	Best For
Chase Sapphire Preferred®	Ultimate Rewards	1.25¢ per point	Everyday travelers
Chase Sapphire Reserve®	Ultimate Rewards	1.5¢ per point	Frequent travelers
Chase Ink Business Preferred®	Ultimate Rewards	1.25¢ per point	Small business owners
Chase Freedom Flex®	Cash Back / UR (with Sapphire)	Varies	Budget-conscious users

If you're unsure which card gives you the best travel benefits for your situation, a Chase Travel agent at +1-888-483-9719 can review your account and help you make the most of your rewards.

How to Speak to a Live Person at Chase Travel

One of the most searched questions about Chase Travel is how to bypass automated menus and reach a real, live agent quickly. Here's everything you need to know:

The Chase Travel Phone Number

The direct number for Chase Travel Concierge is [+1-888-483-9719](tel:+1-888-483-9719). This number connects you to travel specialists — not general Chase customer service — so you'll get travel-specific expertise right away.

Tips to Reach a Live Agent Faster

- Call during off-peak hours: Early mornings (6–8 AM ET) or late evenings tend to have shorter wait times.
- Have your information ready: card number, travel dates, and destination.
- Say 'representative' or press '0' at the main menu to skip automation.
- Use the Chase app's callback feature during peak hours to avoid holding.
- If calling for an existing booking, have your confirmation number ready.

What Can a Chase Travel Agent Help With?

When you call +1-888-483-9719, a Chase Travel agent can assist with all of the following:

- Booking new flights, hotels, rental cars, and cruises
- Modifying or canceling existing reservations
- Redeeming Ultimate Rewards points for maximum value
- Handling travel disruptions such as flight cancellations or missed connections
- Clarifying card-specific travel benefits and protections
- Booking multi-destination or complex itineraries
- Assisting travelers with special accessibility needs
- Applying travel credits and promotions to your booking

Redeeming Chase Ultimate Rewards Points Through Travel

Understanding how your points translate into travel value is key to getting the most from Chase Travel. Here's a breakdown of redemption options:

Option 1: Redeem Through the Chase Travel Portal (Recommended for Most)

Chase Sapphire Preferred® cardholders get 1.25¢ per point in portal redemptions. Chase Sapphire Reserve® cardholders receive 1.5¢ per point. This means 50,000 points equals \$625 or \$750 in travel respectively — a meaningful boost over the standard 1¢ cash-back value.

Option 2: Transfer to Partner Loyalty Programs

You can transfer Ultimate Rewards points at a 1:1 ratio to over a dozen airline and hotel partners, including United MileagePlus, World of Hyatt, British Airways Avios, and Southwest Rapid Rewards. This method often yields even higher value, particularly for business class flights or luxury hotel awards.

Option 3: Pay Yourself Back

The 'Pay Yourself Back' feature allows cardholders to redeem points as statement credits for select travel and dining purchases. The per-point value mirrors the portal rate, making it a flexible alternative.



Need help choosing the best redemption strategy?

A Chase Travel specialist can walk through your options in detail.

Call +1-888-483-9719 — available 24 hours a day, 7 days a week.

Honest Limitations and What to Watch Out For

To maintain trust, it's important to address what Chase Travel doesn't do as well — and what risks you should be aware of before booking.

Pricing May Not Always Be the Lowest

Like any OTA (online travel agency), Chase Travel occasionally has slightly higher base fares than booking directly with an airline. The offset is that your points apply, but if you're paying entirely in cash, always compare prices with the airline or hotel directly.

Loyalty Program Perks May Not Apply

When booking through the portal, airlines and hotels may not honor elite status benefits such as free seat upgrades, complimentary breakfast, or loyalty rate matches. If maintaining status perks is a priority, book directly with the provider and earn points through the travel category on your Chase card instead.

Cancellation Policies Can Be Restrictive

Non-refundable bookings made through Chase Travel are subject to the same penalties as any third-party booking. Always review the cancellation policy before confirming. If you're unsure, call +1-888-483-9719 and ask a live agent to explain the policy before you commit.

Points Transfers Are One-Way

Once you transfer Ultimate Rewards points to an airline or hotel loyalty program, that transfer is permanent and cannot be reversed. Be confident in your redemption plan before initiating a transfer.

⚠ IMPORTANT: Always confirm with a live agent before transferring points.

Call +1-888-483-9719 to verify availability and get expert guidance on the best redemption approach for your specific travel plans.

Chase Travel for Small Business Owners

Chase Travel isn't just for personal cardholders. If you hold a Chase Ink business card — particularly the Ink Business Preferred® Credit Card — you have access to the same travel portal and concierge support.

Business Travel Benefits Include:

- Earn 3x points on travel purchases (5x through the portal with certain cards)
- Book multiple travelers on a single itinerary
- Access to business-specific travel tools and expense tracking
- Employee card management with customizable spending limits
- Trip cancellation/interruption insurance for covered business travel

Small business owners managing frequent team travel will find calling +1-888-483-9719 especially useful. Chase Travel agents can handle multi-person bookings, coordinate group travel logistics, and help maximize points across multiple employee cards — saving you significant time compared to booking each trip individually online.

Frequently Asked Questions About Chase Travel

Is Chase Travel the same as Chase Sapphire Travel?

Yes and no. 'Chase Travel' is the official portal and service platform available to all eligible Chase cardholders. 'Chase Sapphire Travel' typically refers to the enhanced travel benefits available specifically to Sapphire Preferred® and Sapphire Reserve® cardholders, including higher point redemption rates and premium concierge support.

Can I use Chase Travel with any Chase card?

Most Chase credit cards with rewards programs allow access to the Chase Travel portal. However, the redemption value of your points varies by card. Sapphire cardholders receive the best rates. Call +1-888-483-9719 to confirm your card's specific travel benefits.

Does Chase Travel have a cancellation fee?

Chase Travel itself does not charge a separate cancellation fee. However, the underlying airline, hotel, or rental car provider's cancellation policy applies. Some fares are non-refundable. Always review terms before booking, and contact +1-888-483-9719 if you have questions about a specific reservation's cancellation terms.

What happens if my flight is cancelled?

If your flight is cancelled, Chase Travel agents can assist with rebooking. Call +1-888-483-9719 immediately for the fastest assistance. Sapphire cardholders may also be eligible for trip cancellation/interruption insurance coverage for qualifying cancellation reasons — an agent can clarify your eligibility on the call.

Can I earn points on Chase Travel purchases?

Yes. Flights, hotels, and rental cars booked through the Chase Travel portal earn bonus Ultimate Rewards points based on your card's category bonuses. Sapphire Reserve® cardholders earn 5x points on flights and 10x on hotels and rental cars booked through Chase Travel.

Practical Tips for Getting the Most From Chase Travel

1. Use Your Points Strategically

Don't redeem points for cash if you have a Sapphire card. The portal and transfer options consistently yield higher value. For a trip worth \$1,500, Sapphire Reserve holders would need just 100,000 points at 1.5¢ each — compared to 150,000 if redeemed at 1¢.

2. Stack with Travel Credits

The Chase Sapphire Reserve® includes a \$300 annual travel credit that applies automatically to travel purchases. Combine this with portal bookings and your points to dramatically reduce out-of-pocket costs.

3. Book Early for Better Availability

The Chase Travel portal pulls live inventory from airlines and hotels. For peak travel periods — holidays, major events, popular destinations — inventory sells out fast. Call +1-888-483-9719 to have a concierge agent monitor availability or book an award seat before it disappears.

4. Compare Portal vs. Direct Booking

Do a quick price check on both the Chase Travel portal and the airline's or hotel's direct website. If the prices are similar, the portal wins thanks to enhanced point redemption. If direct is significantly cheaper, book direct and earn points through your card's travel category instead.

5. Leverage Trip Protection Benefits

Chase Sapphire cards include trip cancellation and interruption insurance, trip delay reimbursement, baggage delay insurance, and auto rental collision damage waivers. These benefits often require that you charge the full trip cost to your eligible Chase card. Review your guide to benefits or call +1-888-483-9719 for clarification.

Ready to Book or Need Help?

 **Call Chase Travel Concierge Now: +1-888-483-9719**

Whether you're booking your first trip with points, managing a complex multi-city itinerary, or dealing with a travel disruption, Chase Travel agents are standing by to help — 24 hours a day, 7 days a week, every day of the year.

- ✓ **New bookings — flights, hotels, cars, cruises**
- ✓ **Modify or cancel existing reservations**
- ✓ **Points redemption advice and strategy**
- ✓ **Trip disruption assistance and rebooking**
- ✓ **Questions about card benefits and protections**

Don't navigate complex travel decisions alone.
Call +1-888-483-9719 and let a Chase Travel expert handle the details.

Chase Travel Concierge | [+1-888-483-9719](tel:+18884839719) | Available 24/7