

# (Step-by-Step Guide) How to Use Chase Travel Concierge Service

The Chase Travel Concierge service is a premium benefit that helps eligible cardholders book travel, fix issues, and plan trips faster through personalized assistance. Instead of managing everything yourself, you can call +1-888-483-9719 and have a concierge handle bookings, changes, and special requests—saving time and reducing stress, especially for complex or urgent travel.

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## What Is the Chase Travel Concierge Service?

The **Chase Travel Concierge service** is a personalized support feature offered by Chase to select credit cardholders. It acts like a dedicated travel assistant who can:

- Book flights, hotels, and rental cars
- Plan itineraries and experiences
- Handle last-minute changes or cancellations
- Assist during travel disruptions

It complements the Chase Travel portal but adds **human, real-time assistance**.

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## Step-by-Step: How to Use Chase Travel Concierge Service

### Step 1: Check Eligibility

Not all cards include concierge access. Typically available with:

- Premium cards (e.g., Sapphire Reserve)
- Select business credit cards

👉 If unsure, check your card benefits or call support.

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### Step 2: Contact the Concierge

- Call **+1-888-483-9719**
- Or use the number on the back of your card

💡 **Tip:** Call during business hours for faster response times.

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### **Step 3: Clearly Explain Your Request**

Be specific to get better results:

- Travel dates and destination
- Budget range
- Airline or hotel preferences
- Special needs (family, business, luxury)

👉 The more detail you provide, the better the recommendations.

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### **Step 4: Review Options Provided**

The concierge may suggest:

- Multiple flight routes
- Hotel options (including upgrades or perks)
- Alternative travel dates to save money

💡 Ask questions like:

- “Are there better options within my budget?”
  - “Any perks included with this hotel?”
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### **Step 5: Confirm and Pay**

- Approve your preferred option
  - Booking is charged to your Chase card
  - You receive confirmation via email
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### **Step 6: Use Concierge During Your Trip**

This is where the service really shines:

- Rebook flights during delays
- Find last-minute hotels
- Arrange transportation or reservations

👉 Think of it as **on-demand travel support**.

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## Real-World Scenarios (What Actually Happens)

### **Scenario 1: Missed Flight**

Instead of waiting on airline support:

- Concierge finds the next available flight
  - Books it quickly
  - Helps minimize delays
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### **Scenario 2: Hotel Overbooking**

If your hotel is full:

- Concierge locates nearby alternatives
  - Can recommend similar or better options
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### **Scenario 3: Complex Multi-City Trip**

Planning multiple stops?

- Concierge organizes flights, hotels, and timing
  - Reduces planning mistakes
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## When You **SHOULD** Use Chase Concierge

- Last-minute travel changes
  - International or complex trips
  - Special occasions (honeymoon, events)
  - When you don't want to spend hours comparing options
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## When **NOT** to Use It

- Simple bookings (cheaper to do yourself sometimes)
- When you want full control over every detail

- Ultra-budget travel planning
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### Chase Concierge vs Booking Yourself

Feature	Concierge Service	DIY Booking
Speed	Fast (handled for you)	Slower
Effort	Minimal	High
Personalization	High	Limited
Control	Shared	Full
Best for	Complex travel	Simple trips

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### Insider Tips (From Real Usage)

- **Call early for peak seasons** (flights fill fast)
  - **Ask for multiple options** (don't accept the first suggestion)
  - **Use it during emergencies** (this is its biggest advantage)
  - **Combine with rewards points** for maximum value
  - **Double-check cancellation policies** before confirming
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### Related Keywords Covered

(For SEO + search intent)

- chase concierge benefits
  - chase travel customer service
  - how to contact chase travel support
  - chase travel booking help
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### FAQs

#### Is Chase Travel Concierge free?

Yes, access is included with eligible cards, but you pay for any bookings made.

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### **What number do I call for Chase concierge?**

You can call **+1-888-483-9719** or the number on your card.

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### **Can Chase concierge book flights and hotels?**

Yes, they can handle flights, hotels, car rentals, and even experiences.

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### **Is Chase concierge better than booking online?**

It depends. Concierge is better for **complex or urgent trips**, while online booking works well for simple travel.

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### **Can they help during travel emergencies?**

Yes. They can quickly rebook flights, find hotels, and assist during disruptions.

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### **Final Take**

The **Chase Travel Concierge service** is best used as a **time-saving, problem-solving tool**—especially when travel plans get complicated. If you know when to use it (and when not to), it can significantly improve your travel experience while saving hours of effort.